

Know Before You Go - Indonesia

General Destination & Trip Information

Flights and Transfers

Please check your booking details carefully for embarkation and disembarkation locations and the itinerary-specific information sheet for embarkation times and domestic flight arrival and departure recommendations.

Transfers between the domestic airport or local hotels and the harbour on embarkation and disembarkation days are included in the liveboard price. Transfers on other days, or outside the local area can be arranged for an additional charge.

Advice on International Flights

The two main international airports for travellers arriving in Indonesia are:

- Jakarta – Soekarno–Hatta International Airport (CGK)
- Bali, Denpasar – Ngurah Rai International Airport (DPS)

Additional domestic flights are required to and from the embarkation and disembarkation points for all Indo Master itineraries and are not included in the liveboard price.

There are domestic flight options from Jakarta and Bali for most of our liveboard itineraries in Indonesia, although some are not direct routes.

Our 'How to get to Indonesia' [blog](#) provides helpful information about Indonesia as a country, international flight routes and the best point of entry for domestic connections.

We advise spending at least one night in Jakarta or [Bali](#) on either side of your liveboard dates to ensure you are on time for your flight connections and to allow for any possible changes to international and domestic flight schedules.

Our team can help to arrange [domestic flight connections](#) between your international arrival and departure airport and the embarkation and disembarkation locations as well as hotel accommodations and transfers.

Domestic Flights

Check-in for most domestic flights in Indonesia is usually 2 hours before the departure time.

IMPORTANT: Schedule changes, delays and flight cancellations at short notice are common occurrences in Indonesia, which can result in missed connections and arriving at your liveboard itinerary's start location much later than the specified embarkation time. Please be aware that *we are unable to delay the liveboard's departure for late arrivals* as this disrupts other guests and impacts the itinerary schedule and diving possibilities.

In such events, if your delayed arrival is after the vessel has departed, you may be charged for the cost of arranging a speedboat transfer or for additional fuel required for Indo Master to return to port.

With this in mind, *we strongly recommend* that you make allowances for such eventualities by arranging flights to *arrive at your itinerary's start location the day before embarkation* and booking a hotel for the night. This not only ensures that you are well-rested before the start of your liveboard itinerary but will also allow time to make alternative flight arrangements should there be any changes to the ones you have booked.

If domestic flights have been booked through Master Liveboards, our ground handler will endeavour to find the best alternatives if those flights are affected by cancellations or schedule changes.

Where flights that you, or your agent, have booked are cancelled or delayed, our ground agent can assist with alternative arrangements although a fee of 25 USD will be charged for the service, in addition to the cost of any hotels and transfers that might also be required.

Guests opting to fly to their itinerary start location on the embarkation day should *book a flight that arrives before 12:00 (midday)*. In this case, an Indo Master representative will meet you near the baggage claim area (or near the exit) at the domestic airport to assist with your luggage and arrange your transfer to the liveboard.

It is your responsibility to ensure that you have adequate [travel insurance](#) that fully covers any costs that may be incurred as a result of changes to flight arrangements, regardless of who they were booked through.

Domestic Luggage Allowances

Some domestic airlines have luggage restrictions of 10kg or 15kg on certain routes. Extra allowance can be purchased at the check-in counter for approximately US\$1.50 per kilo (usually payable in cash only). However, Garuda* Indonesia allows 20kg of checked luggage on domestic flights, plus an additional free sports equipment allowance of up to 23kg.

***NOTE:** As Garuda is the national airline of Indonesia they are generally also the most reliable, and the least likely to experience flight delays and cancellations.

Visa and Passports

Your passport must be valid for at least 6 months beyond the date of your arrival in Indonesia.

Visa Information

A visit *visa is required for all travellers entering Indonesia for tourism purposes*. Indonesia offers a Visa on Arrival (VOA) service for many nationalities which allows visitors to stay in the country for up to 30 days ([Visa Type B213](#)) and costs 500,000 IDR (approximately 35 USD).

A list of nationalities that are eligible for Visa on Arrival, and other information, can be found here: <https://molina.imigrasi.go.id/front/info/evoa>

We strongly recommend applying for an e-VOA via the Indonesian Government's [Official e-Visa Website](#). Applications can be submitted via the portal 14 days before your planned arrival date; however, we advise doing so no less than 48 hours before travelling. If you do not obtain an e-VoA before you arrive in Indonesia, you can purchase a Visa on Arrival at the VoA counter in the airport arrivals hall.

If you are not eligible for a Visa on Arrival or are planning to remain in Indonesia for longer than 30 days, but no more than 60 days, you should apply for a Tourism Single Entry Visitor Visa ([Type 211A](#)) either online through the Indonesian Government's [Official website](#) or the Indonesian Consulate or Embassy in your home country before you travel.

As visa and passport regulations and requirements differ per country and can change at short notice, we advise checking your home country's government travel advisories (e.g. US <https://travel.state.gov>, UK <https://www.gov.uk>, AU <https://www.smartraveller.gov.au>, etc.) or your nearest Indonesian embassy or consulate for any updates or changes to visa procedures.

Proof of onward travel

Immigration officials may ask you to show a confirmed return ticket to leave Indonesia within the maximum number of days you are allowed to stay in the country. Please note that some airlines have refused to board passengers without evidence of onward travel.

Health Declaration

Effective from 27th August 2024, all aircraft passengers travelling from abroad are required to fill in a SATUSEHAT Health Pass before entry into Indonesia. The form is accessible online, [here](#), and must be completed before boarding your flight to Indonesia. This will generate a QR Code which needs to be scanned by the Health Quarantine Officer at the arrival gate.

Customs Declaration

All travellers to Indonesia must complete an [Electronic Customs Declaration](#) (e-CD) which is a **mandatory requirement** to go through customs clearance at all Indonesian airports. There is no charge for the e-CD which can be completed online 3 days before arrival via the official government website (<https://ecd.beacukai.go.id/>), or at your arrival airport; pre-registration is highly recommended to save time.

Once the electronic customs declaration form has been completed you will receive a QR code which must be presented to Indonesian customs officials after collecting your luggage. Paper customs declaration forms are no longer available.

If you are travelling with medication, please bring your physician's prescription with you.

Bali Tourism Levy

A 150,000 IDR (approximately 10 USD) levy applies to all foreign tourists arriving in Bali. This is a one-time fee (for each visit to Indonesia) and is part of Bali's ongoing commitment to preserving its natural and cultural heritage. Travellers arriving in Bali via domestic flights from other parts of Indonesia are also subject to this levy.

Payment facilities are available at airports and seaports in Bali but, the fee **can not be paid in cash**. It is strongly recommended that travellers pay the tourism levy through the [Love Bali website](#) or mobile app.

Additional information can be found here: https://lovebali.baliprov.go.id/gov_notice

Insurance

Insurance which covers scuba diving is mandatory.

Your insurance must cover all of your scuba diving and snorkelling activities, including costs for recompression chamber treatment and emergency air or sea evacuation. ***We strongly recommend purchasing diving-specific insurance*** to cover any diving-related eventuality.

As outlined in our [Terms and Conditions](#), all guests are also required to carry full travel and cancellation insurance. Master Liveboards cannot be held liable for delays that may occur during the cruise, nor any delays or cancellations of flights, hotel accommodations, or tours and transfers that we have organised on your behalf.

Master Liveboards act as a referrer for DiveAssure who offer diving and travel insurance policies, including short-term and multiple-trip policies. Their comprehensive 'Dive & Travel Plus' plan has been specifically developed for diving liveboard holidays and covers expenses in the event of missing your liveboard departure due to flight delays or missed connections, as well as providing cover for lost diving days if the boat is required to abort the cruise for any reason; for instance, due to a guest injury, mechanical breakdown of the ship, air supply failure, inclement weather conditions, etc.

Please consult our webpage for details and a direct link to DiveAssure's booking portal: www.masterliveboards.com/insurance.

Diving Information

Some of the diving in Indonesia is not suitable for entry-level or inexperienced divers due to the depths and strong currents in many locations. Your Cruise Manager will be able to advise you whilst on board and may recommend that guests with insufficient experience for the expected conditions sit out certain dives.

Indo Master has two dive tenders for transferring divers between the main vessel and the dive sites. Our RIHB drivers are happy to assist guests who need help with their equipment and exiting the water. In addition to the Cruise Manager, we have 3 local dive guides on board to enable small groups of 4-6 divers.

A 6 minute safety stop and ascent rate of no more than 9 metres (30 ft) per minute are mandatory on dives on all Indo Master.

Guests' Diving Certification & Experience Requirements

It is recommended that guests wishing to participate in scuba diving aboard Indo Master have PADI **Advanced Open Water*** certification or equivalent, with a **mandatory minimum of 50 logged dives** regardless of which itinerary they are joining.

The experience requirements for each itinerary are based on the diving conditions in the areas they cover. **Please refer to the itinerary information sheets**, which can be downloaded from the Master Liveboards website, **before confirming your liveboard booking** to ensure it is suitable for you.

You will need to provide copies of your certification card(s) as part of your pre-embarkation [API](#), and may also be asked to show them, and a record of your logged dives as proof of experience when you board.

*Depending on the itinerary, guests with the minimum number of required dives but not certified as Advanced Open Water divers, may be able to complete the certification course on board subject to pre-registration, PADI e-learning, and instructor availability. Please contact our reservations team for further information.

Any divers who do not fulfil the minimum requirements for the itinerary they are joining, or who the crew feel have insufficient experience in certain conditions, may be denied participation in some or all dives.

Fit to Dive

All divers are responsible for ensuring that they are fit to dive and are required to provide a completed medical statement before their liveboard departure. **Guests who are taking medication, or have any medical conditions or symptoms that could be restrictive to diving need to obtain a doctor's evaluation and clearance to dive before travelling.**

The medical statement is available in English, German, Mandarin and Spanish and can be downloaded from our website at www.masterliveboards.com/forms.

If you are unable to complete the medical statement as directed or provide a current doctor's certificate (less than 12 months old) clearing you to dive, you accept that you will not be able to take part in scuba diving activities during the liveboard holiday you have booked with us.

Water Temperature and Exposure Suits

Water temperatures in Indonesia vary from 21°C (70°F) in the Sumba Strait area of Southern Komodo up to 30°C (86°F) in the Halmahera Sea (North Raja Ampat).

For an indication of the water temperatures that can be expected on your chosen itinerary, please refer to the relevant itinerary information sheet which can be found on the downloads page of the Master Liveboards website: <https://masterliveboards.com/downloads/>

For the majority of divers, a 3mm full-length wetsuit will suffice for most of the dives on all itineraries. However, additional thermal layers, or a 5mm full-length wetsuit combined with a hood, vest and boots are recommended for areas with cooler waters, or for those prone to feeling cold easily, especially after multiple dives.

3mm wetsuits are available to rent on Indo Master; most are full-length, although there are also some shorties.

Diving Equipment

Diving equipment is available to rent for an additional charge but is subject to availability and needs to be pre-ordered. *Please request your rental equipment and cylinders at the time of confirming your liveboard holiday.*

A single 11 litre aluminium (80 cu ft) cylinder, weight belt and weights are provided free of charge.

A limited number of 13 litre aluminium (100 cu ft) cylinders and 15 litre steel (120 cu ft) steel are available, at an additional cost, which must be pre-booked.

Equipment rental and Nitrox costs can be viewed under 'Extras' on the Indo Master page of our website: www.masterliveboards.com/boats/indo-master.

We are unable to support rebreather divers on Indo Master.

Underwater Photography and Videography

Indo Master offers specialised features for underwater photographers and videographers which include:

- Indoor and outdoor workstations for the preparation and maintenance of cameras.
- Individual storage drawers for cameras and peripheral items.
- Large rinsing tanks with frequently changed fresh water.

Our crew are thoroughly trained in handling delicate camera equipment and, if required, will provide assistance when entering and exiting the water.

Diving Safety

All divers must use a dive computer on all dives, are responsible for their own dive profiles and must stay within the bounds of their certification.

Additionally, all divers must remain well within the limits indicated by their dive computer, training and experience, follow the instructions of the Cruise Manager and guides at all times, make a **safety stop for 6 minutes, and ascend no faster than 9 metres (30ft) per minute on every dive.**

Flying after Diving

Studies indicate that you should wait at least 18 hours before flying after multiple days with repetitive diving. However, a more conservative recommendation is to leave a **24-hour surface interval before flying** after doing any type of diving. Please keep this in mind when you book your onward domestic flights.

Diving Emergencies

Many of the areas covered by Indo Master itineraries are very remote and there are very few hospitals equipped to deal with a diving emergency in Indonesia. In the event of a diving accident, transfer from Indo Master to the nearest available chamber may require emergency evacuation by private speedboat or air transportation.

Recompression chambers are located in Bali, Jakarta, Manado, Makassar and Labuan Bajo. There is also a chamber in Waisai but, it is not permanently staffed so it is not guaranteed to be available if or when needed in which case suspected DCI incidents in Raja Ampat may be evacuated to Manado.

It is your responsibility to ensure that your insurance will fully cover and reimburse all evacuation costs in addition to recompression chamber and/or hospital treatment.

General Information

Advanced Passenger Information (API)

There are certain details that we require before travel for administrative purposes, including obtaining diver permits for each trip. Guests can submit the required information via our secure online portal at www.masterliveboards.com/portal.

PLEASE NOTE: A clear copy of all guests' passports is required no less than 1 week before the liveboard departure for us to obtain trip permits and clearance from the local authorities.

Forms

In addition to the previously mentioned medical questionnaire, it is a requirement for all guests to complete liability releases and the standard safe diving practices statement which can be found at www.masterliveboards.com/forms.

To save time, and to ensure you have no pre-existing conditions that could affect your diving, please download the forms from the above link, fill in, and bring them with you. By completing and signing the forms, you are confirming that you have read, understood, and agree to the conditions outlined in them.

If you are unable to complete any of the forms as instructed, you accept that you may be excluded from taking part in certain aspects of the holiday you have booked with us.

Time Zone

Indonesia covers 3 time zones, so the local time varies depending on your location.

- West (Sumatra, Java/ Jakarta and West Borneo) GMT + 7
- Central (Bali, East Borneo, Sulawesi, and the Lesser Sunda Islands) GMT + 8
- East (Raja Ampat, Papua and Moluccas) GMT + 9

Money Matters

The local currency is the Indonesian Rupiah (IDR). The majority of established hotels, shops, and restaurants accept major credit cards, but smaller family-run businesses might not. We advise guests to bring some local currency with them or exchange money upon arrival to ensure they have small denominations of Indonesian Rupiah at hand.

IMPORTANT: Money changers and banks in **Indonesia will not accept 2006 series USD notes or earlier.** If you are bringing USD cash, please ensure all notes are dated later than 2006.

Cash can easily be withdrawn from ATMs at Bali and Jakarta International airports and in large and medium-sized cities. The maximum amount issued by ATMs varies between 1,250,000 and 2,500,000 IDR (100-200 USD), per withdrawal, depending on the denominations of the bank notes dispensed; The maximum total withdrawal per day is usually IDR 5,000,000. Please be aware that in smaller cities and villages there may not be any ATMs, or machines may be out of order.

Language and Religion

There are more than 700 indigenous local languages although the official national language is Bahasa Indonesia, a standardised variant of Malay. However, nearly all Indonesians involved in the tourism industry speak some English.

Indonesia is a predominantly Muslim country with 87% of all Indonesians following Islam. Almost 10.5% are Christian, with the remaining population consisting of sizeable minorities of Hindus and Buddhists.

Health

Health services in Indonesia are by no means up to Western standards, although there are hospitals in all major towns.

We advise all guests to ensure their routine vaccinations are up-to-date and to check with their doctor or local travel health clinic well before departure for the latest vaccination advice for the areas they will be visiting.

We also recommend that travellers take sensible precautions with local food, and drink purified/bottled water only to minimise the risk of stomach upsets, as well as using insect repellent and covering exposed skin to reduce the risk of Dengue Fever and other insect-borne diseases.

Climate and Weather

Indonesia is a mostly tropical country; the climate is fairly even all year round with temperatures in coastal regions averaging 28°C. However, there are two distinct seasons; 'wet' and 'dry' which vary depending on which region of the country you are in and are taken into consideration in the scheduling of Indo Master itineraries.

In the Central region, which encompasses Bali, Komodo, Alor, Flores and Sulawesi, the east monsoon from April to September brings dry weather with maximum daytime temperatures of 30°C (86°F).

In the Eastern region (Raja Ampat, West Papua and Moluccas), the 'dry season' is generally from October to March with temperatures ranging from 30°-34°C. However, in Raja Ampat, rain can occur at any time of the year although it tends to come in brief, heavy downpours, followed by clear skies and sunshine.

Across the entire archipelago, the transitional period between seasons alternates between gorgeous sun-filled days and occasional thunderstorms.

Mobile Phones

Most mobile phones with 'roaming' will work in Indonesia or visitors can purchase a local sim and data package. However, signal strength can be sporadic or very weak and, in the remoter areas, there may be no coverage at all.

Telkomsel offer a tourist card with 25GB of data which can be purchased before arrival and collected from the airport (<https://www.telkomsel.com/en/perdana/tourist-prepaid-card>).

Indo Master has satellite internet access which guests can use on board (charges apply)

Drones

The use of drones for non-commercial purposes is allowed in most of Indonesia without the need to register or obtain a permit, although there are rules and regulations to be observed. However, ***around Komodo National Park, their use is restricted*** in certain areas and ***a permit must be obtained in advance***. The permit costs approximately 70 USD and must be applied for through our local operations team. Please let us know if you wish to use a drone on your trip so we can submit the permit application on your behalf.

Life on Board

The main features of the vessel can be seen on the Indo Master page of the Master Liveboards website, here: www.masterliveboards.com/boats/indo-master/.

Accessibility

Due to the deck and cabin layouts, Indo Master may provide challenges, or be unsuitable for guests with limited mobility. Please contact us for further details if you have any concerns.

Accommodation

All cabins on Indo Master are twin or double occupancy. Single occupancy may be available on request and is subject to a supplemental charge.

Cabin Facilities

All cabins have individually controllable air-conditioning and private en-suite bathrooms with centrally heated hot water. Other facilities include towels and 100% biodegradable liquid soap which can also be used as shampoo. Earplugs are available on request.

Hairdryers are available for guests to use onboard Indo Master although, for safety reasons, they are not installed in the cabins. Simply ask your Cruise Manager, or housekeeper should you wish to borrow one.

Food and Drink

We offer a choice of international and locally inspired cuisine and can usually cater for most special dietary requirements with advance notice. Meals are provided on a full board basis including a light breakfast, full breakfast, lunch, dinner and snacks with unlimited drinking water, tea, coffee, fruit juices and soft drinks.

Local lager (beer), wine and spirits from our cocktail bar are available for an additional charge.

PLEASE NOTE: Should you wish to bring your own alcohol onboard, a 20 USD corkage and handling fee will be charged per bottle, or per 6 cans of beer/breezers.

Special Dietary Requirements

If you have any specific dietary needs or food allergies, please advise your sales consultant when confirming your liveaboard booking to ensure we can accommodate your needs.

Please be aware that, in the ports we operate out of, it can be very difficult to find some products that are common elsewhere. While we always do our best to accommodate dietary requests, please be aware that options may be limited. Therefore, consider bringing some of your own food items if the lack thereof may constitute a health risk or seriously compromise your holiday enjoyment.

Clothing and Footwear

For your time on board, we recommend casual and comfortable clothes; swimwear, shorts and T-shirts or a sarong will suffice most of the time. However, we request that guests respect the wishes and sensitivities of others by donning clothing for meal times. A sweater is advised for the cooler night temperatures, particularly after multiple dives.

Indo Master is equipped with laundry facilities and our housekeeper is happy to launder your clothes during the trip for a small charge.

Most guests prefer and are encouraged to walk barefoot on the boat; However, island visits may require sturdy sandals, cross-trainers or walking shoes.

Electricity

Power outlets on Indo Master are 220V/50 Hz, European style (2 round pin - Type F). There are ample universal plug adapters available for guests to use which can accommodate most other plug types. However, if your electrical items require a different voltage to charge or operate correctly, please bring voltage adapters with you.

For safety reasons, ***multi-plug adapters and extension cables are forbidden*** on Indo Master.

Staying Connected

Cell phones that have 'roaming' or an Indonesian Tourist SIM will have some connectivity during your cruise, although in some areas, service signal strength can be very weak or there

may be no coverage at all in remoter locations, especially on transition itineraries. The cost of calls and data use is determined by your service provider.

Indo Master is equipped with a Starlink satellite system enabling guests to have unlimited internet access (charges apply). Payment can only be made on board and will be charged based on the number of devices per person.

Smoking

Smoking on board, including the use of vapes/e-cigarettes, is only permitted in designated outdoor areas.

Environmental considerations

Although recycling programs and facilities are in place in some parts of Indonesia, they are not available in the areas where we operate. We therefore ask our guests to consider the following to help with our mission to reduce our environmental impact.

We have been using 100% biodegradable soap/shampoo which is safe for people and the environment on our Indonesia liveaboard since August 2019. We also use 100% biodegradable laundry detergent, dishwashing liquid and general cleaner, all of which are made in Bali, as well as others that we make ourselves.

We encourage guests to use our products on board and, if they are bringing their own, to only bring items that are eco-friendly and reef-safe. We also ask guests to take their empty plastic containers or partially used sunscreens and toiletries home with them.

Batteries

We do not have batteries available to purchase on board so, if your equipment may require a lot of replacement batteries during your trip please bring extras with you. Alternatively, **consider using rechargeable batteries** as there are plenty of sockets to plug in a charger on board. We kindly ask that you take spent batteries home so that they can be recycled or disposed of properly.

Water Bottles

We are dedicated to becoming single-use plastic-free on all of our vessels. Plastic straws and stirrers have been banned, and we do not provide single-use plastic bottles on board.

If you own a sports bottle, we suggest bringing it with you, or you can purchase one on board. If you don't have one and you don't want to buy one, we have plenty of cups on board that you can use to ensure you remain well hydrated.

Plastic bags and wrappers

We do not provide plastic bags for purchases made on board, although reusable canvas bags are available for sale. Please help us minimise plastic waste by removing plastic wrappers and packaging from items before travelling. If you bring plastic bags with you, reuse them, and take them home.

Sun Protection

In 2020 we implemented a voluntary ban on sunscreens that are known to be harmful to coral reefs, which is now a total ban. This means that classic sunscreens that typically contain reef-toxic chemical ingredients are banned from being used on the vessel.

Indo Master only allows the use of sunscreens that are marked as 'reef-safe' which generally contain mineral-based active ingredients such as non-Nano Zinc Oxide and Titanium Oxide. To support this initiative and local businesses, we have 100% natural reef-safe sunscreen made in Labuan Bajo for sale on board.

Toiletries

We provide 100% biodegradable liquid soap in all guest cabins and deck bathrooms. We kindly ask guests to consider the type of products they are bringing with them and, where possible, only bring environmentally friendly, reef-safe toiletries for use on board.

If you are bringing cotton buds (Q-tips) with you, please avoid the types that have plastic stems. Many such products are available that use unbleached paper or bamboo instead of plastic and are therefore much more environmentally friendly.

Payments on Board

Marine Park and Port Fees

Marine park and port fees may be subject to change and depend on the itinerary duration and areas covered; please refer to your booking and itinerary details for further information. The applicable amount at the time of departure will be added to your invoice to be paid on board before disembarkation.

Optional Extras

Indo Master offers a range of services and optional extras to make your time on board even more enjoyable. Full details of onboard extras and costs can be found on the Indo Master page of our website: www.masterliveaboards.com/indo-master.

All [onboard prices](#) are quoted in USD; however, we are happy to accept cash payments in GBP, EUR and AUD which will be converted from USD using the Indonesian central exchange rate on the day of finalising your onboard bill. ***USD cash payments can only be accepted with bank notes dated later than 2006.***

We can accept payment by credit card onboard (Mastercard or Visa) for which there is a 3.5% surcharge. Extras paid in advance as part of your liveaboard booking do not incur additional charges. We regret that ***we can not add gratuities to debit or credit card payments.***

Please be aware that our credit card payment system, as well as ATM services, can be limited and may not be available. Therefore, we recommend paying nitrox and equipment rental costs in advance and withdrawing or exchanging local currency upon international arrival to cover incidental extras. In addition to marine park & port fees, guests are advised to bring around 250-500 USD (or equivalent currency) per person for any optional extras and crew gratuities.

Tipping

We believe that tipping is a matter of personal choice; Should you feel that the team on board has made your holiday extra special, they would certainly appreciate a tip as a sign of your appreciation and acknowledgement of their hard work. If you are unsure how much to tip, we suggest 5-10% of your liveaboard cost.

Your Cruise Manager will provide an envelope to leave gratuities for the crew, which we ***can only accept in cash***. All tips are divided equally amongst all crew members, including the captain and dive guides.

Safety on Board

Emergency Management & Equipment

All Indo Master crew members have been extensively trained in emergency management procedures, and the vessel is equipped with modern safety features such as automated life rafts, EPIRB, satellite communication and emergency pumps.

A thorough boat safety briefing will be provided by your Cruise Manager, in English, at the start of your trip, during which all guests will be requested to participate in a life jacket drill. Further practice scenarios may be performed during your cruise to assist our crew in keeping their skills sharp.

First Aid

Our dive teams are all certified emergency responders. There is a fully stocked medical first aid kit on the boat for treating minor injuries and ailments, and to assist trained medical professionals in remote locations. Indo Master also has a full complement of medical-grade oxygen which can be administered through DAN kits or unit-specific attachments.

You will also find an Automated External Defibrillator (AED) on board, which has been proven to increase survival rates in cases of cardiac fibrillation. Should you feel unwell at any point during your cruise, please seek the advice of your Cruise Manager who will be able to assist you.

CCTV on board

As part of our commitment to the safety and security of our guests and crew members, all Master Liveaboards vessels are equipped with CCTV cameras which are located in the following areas:

- Engine room
- Galley (kitchen)
- Dive deck and platform
- Communal area(s), i.e. lounge, sundecks, corridors, camera prep area

We wish to assure all guests that the placement of all CCTV cameras is for the safety of all on board and that they are not set up or intended to invade privacy in any way.

Extending your holiday

Travelling within Indonesia can be made exceptionally easy when you book with Master Liveboards. As well as domestic flights, we can arrange hotels, excursions and tour packages for before and/or after your liveaboard.

Optional Indonesia Package

To extend your Master Liveboards holiday experience, we can organise the following supplemental package.

- 1 night pre- and post-cruise hotel accommodation in Jakarta or Bali
- All transfers to/ from airports and to/ from Indo Master
- Domestic flights (return)

You will be picked up from your international arrival airport and transferred to a hotel where you can enjoy a good night's sleep.

The next day, you will be transferred back to the airport for your domestic flight to your liveaboard embarkation point. We make the same post-cruise arrangements for you, so you do not need to worry about anything.

Costs depend on your hotel choice and flight prices at the time of booking. Packages can be tailored to meet your needs or combined with the following excursions; please contact our reservations team at dive@masterliveboards.com for further details.

[Bali](#) Exploration - Full / Half day tours

Also known as 'The land of the Gods', Bali holds a wide appeal for the natural beauty of its looming volcanoes, verdant terraced rice fields and intricately carved temples that exude peace and serenity. Colourful ceremonies and dramatic traditional dances at sunset, an abundance of arts and crafts, luxurious beach resorts and spas and exciting nightlife enhance the lure of Bali and, of course, there's surfing too!

There is so much to see and do around Bali that a stopover on your way to and from your liveaboard start and end locations warrants more than one night as you will be hard-pressed to fully experience the many wonders of Bali in a single day.

[Bali](#) Diving trips: 1-4 Days

Bali is often overlooked by divers who may regard it merely as a hub on the way to Komodo or other areas of Indonesia. However, the diving around Bali is rich and diverse, offering everything from macro to massive and is one of the few places in the world where you can encounter mola mola (sunfish) which are mostly spotted from August to October.

We can put together a unique itinerary from any dives around the coasts of Bali, from muck diving in Puri Jati, to the wall and wreck dives of Tulamben and Nusa Penida where you have the opportunity to see mantas and mola molas.

Jakarta - Full / Half-day tours

While it is true that, as the capital of the Republic of Indonesia, Jakarta is a hectic, sprawling metropolis, there is more to the city than just shopping malls and high-rise buildings. Take a tour of West Jakarta and its surrounding Kota Tua district to discover the city's origins and amazing historical heritage.

In East Jakarta, visit Taman Mini Indonesia Indah which translates as 'Beautiful Indonesia Miniature Park' where you can get a glimpse of the diverse history and culture of Indonesia's provinces represented in individual pavilions spread around the 100-hectare (250-acre) park area. You can also view the entire Indonesian archipelago, in miniature, situated in the middle of a lake.

In the neighbouring areas beyond the city outskirts, you can visit an active volcano, rice fields, hot springs, tea plantations, and much more.

[North Sulawesi Discovery: 4 Days / 3 Nights](#)

Commencing from Manado, this 4-day tour takes you through the Minahasa Region of North Sulawesi. Highlights include exploring the lowland rainforest of Tangkoko Nature Reserve, home to many endemic species, and the beautiful highland areas with their active volcanoes, stunning views, lakes, waterfalls and traditional craft villages.

[Papua \(Irian Jaya\) Trip: 5 Days / 4 Nights](#)

This exciting adventure allows a glimpse into the unique and isolated way of life of the Grand Valley Dani tribe, whose existence was only discovered in 1938.

The tour starts from Jayapura with a short flight to Wamena, the largest town in the mountainous Baliem Valley. Visit the local market in Wamena Town and the neighbouring Dani villages to learn about the primitive tribal traditions and witness a completely different way of life compared to ours. Visit the centuries-old mummies of village elders in Aikima and Kurima where the Dani and Yali tribes' way of life mixes into a unique combination. An unforgettable experience!

[Borneo, Orangutan Discovery Tours: 3 or 4 Days](#)

Starting from Pangkalan Bun in the Central Kalimantan region of Borneo, cruise along the Kumai and Sekonyer Rivers on a Klotok houseboat through Tanjung Puting National Park. These tours offer the opportunity to encounter the critically endangered Bornean orangutans and learn about the measures being implemented to protect them and conserve their natural habitat.

Whether you choose to spend the nights on the boat in a comfortable, private air-conditioned cabin, or opt for a room at an eco-lodge close to the river, surrounded by rainforest, this truly is an experience that should be on everyone's bucket list.

If you would like further details of these, or other tours, please contact our reservations team who will be more than happy to help make reservations on your behalf.

FAQs

If you have any questions that have not been answered here, please visit the [Frequently Asked Questions page](#) of our website, or email us at dive@masterliveboards.com.

Contact Information

Thailand Office - Master Liveboards

10/512 Moo 3,
Tambon Vichit,
Muang Phuket 83000,
Thailand

Open Monday - Friday 08:30 - 18:30 and Saturday 09:00 - 17:00 ICT (UTC+7)

Web: www.masterliveboards.com

Email: dive@masterliveboards.com

Thailand Office: +66 (0) 76 367 444

UK number: +44 (0) 208 099 2230

USA (Toll Free): +1 866 258 6398

WhatsApp: +66 (0) 62 668 7136

Indonesia Contacts

Worldwide Dive and Sail Indonesia
Jl. Pelita Raya Blok A-22 No. 2
Makassar 90222
South Sulawesi, Indonesia

Tel: +62 411 409 1484 (Office)

24 hr local EMERGENCY numbers:

Mobile: +62 812 8233 8741 (Apri)

Mobile: +62 812 7395 0709 (Guislain)

Master Liveboards 24-hour emergency number (calls only):

Please, only use the Master Liveboards 24-hour emergency number if you are unable to get a response from the local numbers listed above. Please do not SMS this number.

Mobile: +44 7862 126398

What to Bring

Our blog, [Packing for a Scuba Diving Liveboard](#) provides useful tips on what to pack.

The following is a checklist of items that you should ensure you bring with you for your trip aboard a Master Liveboards vessel.

Passport

6 months validity and at least 2 empty pages for visa stickers and stamps

Travel Documents

Flight tickets - International & Domestic; hotel booking; excursions

Cash & Credit Card for emergencies

Recommended amount (additional to park & port fees): 250 - 500 USD

Diving Certification & Logbook

Including Nitrox Card if certified & intending to use Nitrox

Travel and Diving Insurance Documents

To include emergency medical evacuation

Essential Diving Items

Dive computer with full battery

Toiletries & Medications

Including insect repellent and Reef-safe sunscreen
Inform the booking team of medical conditions

Essential Clothing Items

Swimwear, hat and lightweight jacket

Guests are strongly advised to carry essential items in hand luggage in case of lost or delayed luggage through International or Domestic Flights.