

Raja Ampat, Indonesia

Trip Information

- Arrival airport: Sorong Airport (SOQ)*
- **Departure airport:** Sorong Airport (SOQ)

Flights and Transfers

For your convenience, the liveaboard price includes transfers between Sorong Airport or local hotels and the embarkation and disembarkation points on the days of embarkation and disembarkation only. Please refer to your itinerary for full details on transfers.

Domestic flights to and from Sorong are not included.

*When flying into Sorong on embarkation day, your flight should arrive no later than 12:00 (midday). (Please take note of the domestic flight information below).

Transfer between Sorong Airport and Sorong Harbour takes approximately 20-30 minutes.

Guests arriving on the day of embarkation will be met at Sorong Airport by an Indo Master representative who will coordinate arrangements for transfer to the embarkation point.

Guests arriving on early morning flights will be transferred to Swiss-Belhotel to await transfer to the harbour at 12:00.

Advice on International Flights

We recommend booking your international flights into and out of Jakarta International Airport (CGK) for the easiest domestic connections to Sorong. We advise you to spend at least one day in Jakarta either side of your liveaboard dates to ensure you are on time for your flight connections and to allow for any possible changes to flight schedules.

Our reservations team can help to arrange hotel accommodations and domestic flight connections between your arrival airport and embarkation point.

Domestic Flights

Please be advised that domestic flights in Indonesia are often subject to delays, schedule changes and cancellation at short notice which can result in missed connections and arriving at your embarkation location after the liveaboard has already departed from port.

With this in mind, we strongly recommend that you make allowances for such eventualities by making arrangements to arrive in Sorong the day before embarkation and booking a hotel for the night. This will not only ensure that you are well-rested before the start of your liveaboard itinerary but will also allow time to make alternative flight arrangements should there be any changes to the ones you have booked.

Should you choose to arrange domestic flights to arrive in Sorong on the day of embarkation, your arrival must be no later than 12:00 (midday).

For guests who have booked domestic flights through Master Liveaboards, our ground handler will endeavour to find the best alternatives if flights booked through us are affected by cancellations or schedule changes.

Where flights that you, or your agent, have booked are cancelled or delayed, our ground agent can provide assistance with making alternative arrangements, although a 25 USD fee will be charged for the service, in addition to the cost of any hotels and transfers that might be required.

PLEASE NOTE: You may be charged for the cost of arranging a speed boat transfer, or for additional fuel costs related to Indo Master having to return to port if you arrive after the liveaboard has departed.

It is your responsibility to ensure that you have adequate <u>travel insurance</u> which covers any costs that may be incurred as a result of changes to flight arrangements, regardless of who they were booked through.

Domestic Luggage Allowances

Some domestic airlines have luggage restrictions of 10kg or 15kg on certain routes. Extra allowance can be purchased at the check-in counter for approximately US\$1.50 per kilo (usually payable in cash only). However, Garuda Indonesia allows 20kg of checked luggage on domestic flights, plus an additional free sports equipment allowance of up to 23kg.

Visa and Passports

Your passport must be valid for at least 6 months from the date of arrival in Indonesia.

Visa Information

A visit <u>visa is required for all travellers</u> entering Indonesia for tourism purposes. Indonesia offers a Visa on Arrival (VOA) service for many nationalities which allows visitors to stay in the country for up to 30 days (<u>Visa Type B213</u>) and costs 500,000 IDR (approximately 35 USD).

A list of nationalities that are eligible for Visa on Arrival, and other information, can be found here: https://molina.imigrasi.go.id/front/info/evoa.

We strongly recommend applying for an e-VOA via the Indonesian Government's <u>Official</u> <u>e-Visa Website</u> before travelling. Applications can be submitted via the portal 14 days before your planned date of arrival; however, we advise doing so no less than 48 hours before



travelling. If you do not obtain an e-VoA before you arrive in Indonesia, you can purchase a Visa on Arrival at the VoA counter in the airport arrivals hall.

If you are not eligible for a Visa on Arrival or are planning to remain in Indonesia for longer than 30 days, but no more than 60 days, you should apply for a Tourism Single Entry Visitor Visa (Type 211A) either online through the Indonesian Government's Official website or the Indonesian Consulate or Embassy in your home country before you travel.

As visa and passport regulations and requirements differ per country and can change at short notice, we advise checking your home country's government travel advisories (e.g. US https://travel.state.gov, UK https://www.gov.uk, AU https://www.smartraveller.gov.au, etc.) or your nearest Indonesian embassy or consulate for any updates or changes to visa procedures.

Proof of onward travel

Immigration officials may ask you to show a confirmed return ticket to leave Indonesia within the maximum number of days you are allowed to stay in the country. Please note that some airlines have refused to board passengers without evidence of onward travel.

If you are travelling with medication, please make sure to bring your physician's prescription with you.

Customs Declaration

All travellers to Indonesia must complete an <u>Electronic Customs Declaration</u> (e-CD) which is **a** mandatory requirement to go through customs clearance at all Indonesian airports.

There is no charge for the e-CD which can be completed online no more than 3 days before arrival via the official government website (https://ecd.beacukai.go.id/), or at your arrival airport: pre-registration is highly recommended to save time.

Once the electronic declaration form has been completed you will receive a QR code which must be presented to Indonesian customs officials after collecting your luggage. Paper customs declaration forms are no longer available.

Bali Tourism Levy

Commencing from 14th February 2024, a 150,000 IDR (approximately 10 USD) levy applies to all foreign tourists arriving in Bali. Travellers arriving in Bali via domestic flights from other parts of Indonesia are also subject to the new levy. This is a one-time fee (for each visit to Indonesia) and is part of Bali's ongoing commitment to preserving its natural and cultural heritage.

Payment facilities for this will be available at airports and seaports in Bali but, the fee can NOT be paid in cash. It is strongly recommended that travellers who are going to Bali pay the levy through the <u>Love Bali website</u> or mobile app.

Additional information can be found here: https://lovebali.baliprov.go.id/gov_notice



Insurance

Insurance which covers scuba diving is mandatory.

Your insurance must cover all of your scuba diving and snorkelling activities, including the costs for recompression chamber treatment and emergency air evacuation. We strongly recommend purchasing diving-specific insurance to cover any diving-related eventuality.

As outlined in our <u>Terms and Conditions</u>, all guests are also required to carry full travel and cancellation insurance. Master Liveaboards cannot be held liable for delays occurring during the cruise, nor any delays or cancellations of flights, accommodations, or tours and transfers that we organise on your behalf.

Master Liveaboards act as a referrer for DiveAssure who offer dive and travel insurance policies, including short-term and multiple-trip policies. Their comprehensive 'Dive & Travel Plus' plan has been specifically developed for diving liveaboard holidays and covers expenses in the event of missing your liveaboard departure due to flight delays or missed connections, and also provides cover for lost diving days if for any reason the boat is required to abort the cruise; for instance, due to a guest injury, mechanical breakdown of the ship, air supply failure, inclement weather conditions, etc.

Please consult our webpage for details and a direct link to DiveAssure's booking portal: www.masterliveaboards.com/insurance.

General Information

Advanced Passenger Information (API)

There are certain details that we require before travel for airlines and our administrative purposes, including obtaining diver permits* for each trip. Guests can submit the required information via our secure online portal at www.masterliveaboards.com/portal.

PLEASE NOTE: A copy of the guests' passports is required no later than 1 week before the liveaboard departure for trip clearance from the local authorities.

*Raja Ampat entry cards are valid for 1 year (12 months) from the date of purchase. If you already have a card that will be valid for the duration of your liveaboard itinerary, please send us a copy of it to avoid being charged for an additional one. You will also need to bring the card with you for additional verification on board.

Forms

It is a requirement for all guests to complete the following forms before the commencement of the liveaboard itinerary: medical statement, liability releases, and standard safe diving practices statement, which can be found at www.masterliveaboards.com/forms.

To save time, and to ensure you have no pre-existing conditions that could affect your diving, please download the forms from the above link, fill in, and bring them with you. By completing and signing the forms, you are confirming that you have read, understood, and agree to the conditions outlined in the forms.



If you are unable to complete the forms as instructed, you accept that you will not be able to take part in certain aspects of the holiday you have booked with us.

Health

Health services in Indonesia are by no means up to Western standards, although there are hospitals in all major towns.

We advise all guests to ensure their routine vaccinations are up to date and to check with their doctor or local travel health clinic well before departure for the latest vaccination advice for the areas they will be visiting.

We also recommend that travellers take sensible precautions with local food, and drink purified/ bottled water only to minimise the risk of stomach upsets, as well as using insect repellent and covering exposed skin to reduce the risk of Dengue Fever and other insect-borne diseases.

Climate and Weather

Indonesia is a tropical country and the climate is fairly even all year round, being roughly divided into two distinct seasons; 'wet' and 'dry' which vary depending on which area of the country you are in.

In the eastern region of the country which encompasses Raja Ampat, the rainy season is from May to October, while 'dry' season is from November to April.

The equatorial climate around Raja Ampat means, even in the dry season, rain can be expected although temperatures remain consistent with highs of around 33°C (90°F), lows around 24°C and relative humidity averaging 83%.

Time Zone

There are three time zones in Indonesia so local time varies depending on your location. Raja Ampat is located in the Eastern region of Indonesia:

- West (Sumatra, Java/ Jakarta and West Borneo) GMT + 7
- Central (Bali, East Borneo, Sulawesi, and the Lesser Sunda Islands) GMT + 8
- East (Papua and Maluku) GMT + 9

Language and Religion

The spoken language in Indonesia is Bahasa Indonesia; however, nearly all Indonesians involved in the tourism industry speak some level of English. 88% of the population are Muslim and about 8% are Christian. There are sizeable minorities of Hindus and Buddhists.

Money Matters

The local currency is the Indonesian Rupiah (IDR). The majority of established hotels, shops, and restaurants accept major credit cards, but smaller family-run businesses might not. We advise bringing some local currency with you or exchanging money upon arrival to ensure you have small denominations of Indonesian Rupiah at hand. Cash can easily be withdrawn from ATMs at international airports and in larger and medium-sized cities.



The maximum amount of cash from the ATM varies between 1,250,000 and 2,500,000 IDR (100-200 USD) per withdrawal, depending on the value of the bank notes dispensed. The maximum withdrawal per day is usually IDR 5,000,000 (around 370 USD). Please be aware that, *in smaller cities and villages, there may not be any ATMs*, or the available machines may be out of order.

IMPORTANT: Money changers and banks in **Indonesia** will **not** accept 2006 series USD notes or earlier. If you are bringing cash with you in USD please make sure all notes are post 2006.

Diving Information

Some of the diving in Indonesia is not suitable for inexperienced divers due to depths and strong currents. Your Cruise Manager will be able to advise you whilst on board and may recommend that guests with insufficient experience sit out certain dives.

Indo Master has two RIHBs for transferring divers between vessel and dive sites. Our RIHB drivers are happy to assist guests who need help with their equipment and exiting the water. In addition to the Cruise Manager, we have 3 local dive guides on board to enable small groups of 4-6 divers.

Guests' Level of Diving

It is recommended that guests wishing to participate in scuba diving aboard Indo Master in Raja Ampat have **PADI Advanced Open Water* certification, or equivalent**, with a minimum of **30 logged dives**. You will need to provide copies of your certification card(s) as part of your pre-embarkation <u>API</u>, and may also be asked to show them, and a record of your logged dives as proof of experience when you board.

*Guests with the minimum number of required dives but not certified as Advanced Open Water divers, may be able to complete the course on board. Please contact our reservations team for further information.

Any guests who do not fulfil the recommended minimum requirements, or who the crew feel have insufficient experience in certain conditions, may be denied participation in some or all dives during the liveaboard.

If you have any questions or concerns regarding the diving conditions please contact our reservations team directly.

Water Temperature and Exposure Suits

The warm tropical waters of Raja Ampat are pleasant throughout the year with little variation in temperatures which average around 27° to 29°C (80° to 84°F).

For the majority of divers, a 3mm wetsuit will suffice while others find they are comfortable diving with just swimwear and a hooded vest or rashguard. However, those who are prone to feeling cold after prolonged or multiple dives may prefer a 5mm wetsuit, or to use additional layers. Rental wetsuits on Indo Master are mostly 3mm, full-length although there are some shorties available too.



Diving Equipment

Use of a dive computer is compulsory.

Diving equipment is available to rent for an additional charge but is subject to availability and must be pre-ordered.

A single 11 litre (80 cu ft) cylinder, weight belt and weights are provided free of charge.

There are a limited number of 13 litre (100 cu ft) aluminium cylinders and 15 litre (120 cu ft) steel available, at an additional cost, by special request only and must be pre-booked.

Equipment rental and Nitrox costs can be viewed under 'Extras' on the Indo Master page of our website: www.masterliveaboards.com/boats/indo-master.

Please pre-book rental equipment and cylinders at the time of confirming your liveaboard holiday.

Rebreathers

We are unable to support rebreather divers on Indo Master.

Underwater Photography and Videography

Indo Master offers specialised features for underwater photographers and videographers which include:

- Indoor and outdoor workstations for the preparation and maintenance of cameras
- Individual storage drawers for cameras and peripheral items
- Large rinsing tanks with fresh water; changed frequently

Our crew are thoroughly trained in the handling of delicate camera equipment and will provide assistance when entering and exiting the water.

Diving Safety

All guests are responsible for their own dive profiles and must stay within the limits of their certification and experience. For your safety, we ask all guests to always remain well within the limits indicated by their dive computer, follow the instructions of the Cruise Manager and guides and make a safety stop at the end of each dive.

Fit to Dive

All divers are responsible for ensuring that they are fit to dive, and are required to provide a completed medical statement before their liveaboard departure. Guests who have any symptoms or medical conditions that could be restrictive to diving will need to obtain a doctor's note clearing them to dive, before travelling. The medical statement can be downloaded from our website at www.masterliveaboards.com/forms.



If you are unable to complete the medical statement as directed or provide a current doctor's certificate (less than 1 year old) clearing you to dive, you accept that you will not be able to take part in certain aspects of the holiday you have booked with us.

Flying after Diving

Current studies indicate that you should wait a minimum of 18 hours before flying after multiple days with repetitive diving and ideally 24 hrs between your last dive and flight departure. Please keep this in mind when you book your outbound domestic flights.

Diving Emergencies

Our diving locations within Indonesia are very remote and there are few hospitals that are equipped to deal with a diving emergency. Although there is a hyperbaric chamber in Waisai, it can not be relied upon to be available in the event of a suspected DCI incident. The nearest permanently manned recompression chambers are in Sorong, Manado (Sulawesi) or Denpasar (Bali). To reach these locations requires private emergency air or sea evacuation, depending on which chamber is available. With this in mind, it is mandatory that guests purchase dive-specific insurance which covers all evacuation and treatment costs before boarding Indo Master.

As per Master Liveaboards' <u>Terms & Conditions</u>, suitable dive insurance and travel insurance are mandatory.

Life on Board

The main features of the vessel can be seen on the Indo Master page of the Master Liveaboards website, here: www.masterliveaboards.com/boats/indo-master/.

Accessibility

Due to the layout of the boat, Indo Master may provide challenges, or be unsuitable for guests with limited mobility. Please contact us for further details if you have any concerns.

Accommodation

All cabins on Indo Master are twin or double occupancy. Single occupancy may be available on request and is subject to a supplemental charge.

Cabin Facilities

All cabins have individually controllable air-conditioning and private en-suite bathrooms with centrally heated hot water. Other facilities include shower gel and towels.

There are no hairdryers on Indo Master so, guests who think they may need one need to bring their own.

Food and Drink

Meals are provided on a full board basis including a light breakfast, full breakfast, lunch, dinner and snacks with unlimited drinking water, tea, coffee, fruit juices and soft drinks.



Local lager (beer), wine and spirits from our cocktail bar are available for an additional fee.

We offer a choice of International and locally inspired cuisine and can cater to special dietary requirements with advance notice. Should you have any specific dietary needs, allergies, or special requests, please advise your sales consultant at the time of confirming your liveaboard trip to ensure we can make provisions for your needs.

Please note: It can be very difficult to find some products that are common elsewhere. While we always do our best to accommodate dietary requests, please consider bringing some of your own food items if the lack thereof may constitute a health risk or seriously compromise your enjoyment of your holiday.

Clothing and Footwear

For your time on board, we recommend casual and comfortable clothes; swimwear, shorts and t-shirts. A sweater is advised for the cooler night temperatures, particularly after multiple dives.

We do request that guests respect the wishes of others by donning clothing for meal times. Most guests prefer to walk barefoot on board our vessel; however, island visits may require sturdy sandals or cross-trainers.

Indo Master is equipped with laundry facilities and our housekeeper is more than happy to launder your clothes during the trip for a small charge.

Electricity

Power outlets on Indo Master are 220V / 50 Hz, European style (2 round pin - Type F). If your electrical items have a different plug type or require a different voltage to charge or operate correctly, please bring adapters with you.

PLEASE NOTE: For safety reasons, *multi-plug adapters and extension cables are forbidden* on Indo Master.

Staying Connected

Wifi is available free of charge on board Indo Master, although internet connectivity may be limited in some areas during the itinerary. Most cell or mobile phones that have 'roaming' will function during your cruise, however, service signal strength can be very weak and in some areas may not be covered at all. The cost of calls made is determined by your service provider.

We have satellite phone communication which can be used by guests in the event of an emergency. Our out-of-office contact numbers can be found below, should your family need to contact you in the event of an emergency.

Smoking

Smoking on board, including the use of vapes/e-cigarettes, is permitted in designated outdoor areas only.



Environmental considerations

Although there are recycling programs and facilities in place in Indonesia, they are limited and often not available in our operating ports. We therefore ask our guests to consider the following to help with our mission to reduce our environmental impact.

Batteries

We do not have batteries available to purchase on board so, if your equipment may require a lot of replacement batteries during your trip, please bring extras with you. We kindly request that you take spent batteries home so that they can be recycled or disposed of properly. Alternatively, *consider using rechargeable batteries* as there are plenty of sockets to plug in a charger on board.

Water Bottles

We are dedicated to becoming single-use plastic-free across all of our fleets. Plastic straws and stirrers have been banned on all of our boats and we do not provide single-use plastic bottles on board.

If you own a sports bottle, we simply ask that you bring it with you, or you can purchase one on board. If you don't have one and you don't want to purchase one, we have plenty of cups on board that you can use to ensure you remain well hydrated.

Plastic bags and wrappers

We do not provide plastic bags for purchases made on board, although reusable canvas bags are available for sale. Please help us minimise plastic waste by removing plastic wrappers and packaging from items before travelling. If you bring plastic bags with you, please reuse them, and take them home.

Toiletries

We kindly ask that guests consider the type of products they are bringing with them and, where possible, to only bring environmentally friendly toiletries for use on board, and to take partially or unused products home with them.

Sun Protection

Indo Master only allows the use of sunscreens that are considered 'reef-safe' which generally contain mineral-based, not chemical, active ingredients. We also suggest hats, sunglasses, protective clothing, and utilising shade as easy and environmentally-friendly ways to further protect yourself from sun damage.

Payments on Board

Marine Park and Port Fees

Marine park and port fees are dependent on the duration of your trip and the areas covered; please refer to your booking and itinerary details for further information regarding the amount payable.



The applicable fees for your itinerary will be added to your invoice to be paid on board Indo Master before disembarkation.

Please note that these fees are obligatory and cover not only the cost of Raja Ampat entry permits but also other local fees and taxes. If you already have a valid Raja Ampat entry card the cost may be deducted from the amount payable on board.

Optional Extras

Indo Master offers a range of services and optional extras to make your time on board even more enjoyable. Full details of onboard extras and costs can be found on the Indo Master page of our website: www.masterliveaboards.com/indo-master.

All onboard prices are quoted in USD; however, we are also happy to accept cash payments in GBP, EUR and AUD. We can only accept USD cash payments with bank notes that are dated later than 2006.

We can accept payment by credit card onboard (Mastercard or Visa) for which there is a 3.5% surcharge. Extras that are paid in advance as part of your liveaboard booking do not incur additional charges. We regret that we can not add gratuities to debit or credit card payments.

Please be aware that our credit card payment system, as well as ATM services, can be limited and may not be available. We therefore recommend paying nitrox and equipment rental costs in advance and withdrawing or exchanging local currency upon international arrival to cover incidental extras. In addition to marine park & port fees, guests are advised to bring around 250-400 USD (or equivalent currency) for any optional extras and crew gratuities.

Tipping

We believe that tipping is a matter of personal choice; Should you feel that the team on board has made your holiday extra special, they would certainly appreciate a tip as a sign of your appreciation and acknowledgement of their hard work. An envelope will be provided by the Cruise Manager to leave gratuities for the crew, which we *can only accept in cash*.

All tips are divided equally amongst all crew members, including the captain and dive guides.

Safety on Board

Emergency Management & Equipment

All Indo Master crew members have been extensively trained in emergency management procedures, and the vessel is equipped with modern safety features such as automated life rafts, EPIRB, satellite communication and emergency pumps.

A thorough boat safety briefing will be provided by your Cruise Manager, in English, at the start of your trip, during which all guests will be requested to participate in a life jacket drill. Further practice scenarios may be performed during your cruise to assist our crew in keeping their skills sharp.



First Aid

Our dive teams are all qualified emergency responders and there is a fully stocked medical first aid kit on the boat for treating minor injuries and ailments, as well as for assisting trained medical professionals in remote locations. Additionally, Indo Master has a full complement of medical-grade oxygen which can be administered to divers through DAN kits or unit-specific attachments.

You will also find an Automated External Defibrillator (AED) on board, which has been proven to greatly increase the survival rate in the eventuality of cardiac fibrillation. Should you feel unwell at any point during your cruise, please seek the advice of your Cruise Manager who will be able to assist you.

CCTV on board

As part of our commitment to the safety and security of our guests and crew members, all Master Liveaboards vessels are equipped with CCTV cameras which are located in the following areas:

- Engine room
- Dive platform
- Dive deck
- Sun deck
- Lower deck corridors
- Galley (kitchen)
- Communal indoor area(s), i.e. lounge, camera prep area

We wish to assure all guests that the placement of all CCTV cameras is for the safety of all on board and that they are not set up or intended to invade privacy in any way.

Extending your holiday

Travelling within Indonesia can be made exceptionally easy when you book with Master Liveaboards. As well as a range of domestic flights, we can offer hotels, excursions and tour packages, which can be arranged for before and/or after your liveaboard.

Optional Indonesia Package

To extend your Master Liveaboards holiday experience, we can offer you the following supplemental, domestic package. (Cost depends on hotel choice and flight prices at the time of booking)

- 1 night in hotel pre- and post-cruise
- All transfers from/ to airports and to/ from Indo Master
- Domestic flights to and from Sorong.

You will be picked up from your International arrival airport and transferred to a hotel where you can enjoy a good night's sleep. The next day, you will be transferred back to the airport for your domestic flight to Sorong. After the cruise, we will make the same arrangements for you, so you do not need to worry about anything.



The package can be tailored to your needs and preferences and can also be combined with the following excursions; please contact our reservations team at: dive@masterliveaboards.com.

Jakarta - Full / Half-day tours

While it is true that, as the capital of the Republic of Indonesia, Jakarta is a hectic, sprawling metropolis, there is more to the city than just shopping malls and high-rise buildings. Take a tour of West Jakarta and its surrounding Kota Tua district to discover the city's origins and amazing historical heritage.

In East Jakarta, visit Taman Mini Indonesia Indah which translates as 'Beautiful Indonesia Miniature Park' where you can get a glimpse of the diverse history and culture of Indonesia's provinces represented in individual pavilions spread around the 100-hectare (250-acre) park area. You can also view the entire Indonesian archipelago, in miniature, situated in the middle of a lake.

In the neighbouring areas beyond the outskirts of the city, you can visit an active volcano, rice fields, hot springs, tea plantations, and much more.

North Sulawesi Discovery: 4 Days / 3 Nights

Commencing from Manado, this 4 day tour takes you through the Minahasa Region of North Sulawesi. Highlights include exploring the lowland rainforest of Tangkoko Nature reserve, home to many endemic species, and the beautiful highland areas with its active volcanoes, stunning views, lakes, waterfalls and traditional craft villages.

Papua (Irian Jaya) Trip: 5 Days / 4 Nights

This exciting adventure allows a glimpse into the unique and isolated way of life of the Grand Valley Dani tribe, whose existence was only discovered in 1938.

The tour starts from Jayapura with a short flight to Wamena, the largest town in the mountainous Baliem Valley. Visit the local market in Wamena Town, as well as the neighbouring Dani villages, to learn about the primitive tribal traditions and witness a completely different way of life compared to ours. Visit the centuries-old mummies of village elders in Aikima and Kurima where the Dani and Yali tribes' way of life mixes into a unique combination. An unforgettable experience!

Borneo, Orangutan Discovery Tours: 3 or 4 Days

Starting from Pangkalan Bun in the Central Kalimantan region of Borneo, cruise along the Kumai and Sekonyer Rivers on a Klotok houseboat through Tanjung Puting National Park. These tours offer the opportunity to encounter the critically endangered Bornean orangutans and learn about the measures being taken to protect them and conserve their natural habitat.

Whether you choose to spend the nights on the boat in a comfortable, private air-conditioned cabin, or opt for a room at an eco-lodge close to the river, surrounded by rainforest, this truly is an experience that should be on everyone's bucket list.

If you would like further details of these, or other tours, please contact our reservations team who will be more than happy to help make reservations on your behalf.



FAQs

If you have any questions that have not been answered here, please visit the FAQs sections on our website https://masterliveaboards.com/faq/, or email us at dive@masterliveaboards.com.

Contact Information

Thailand Office - Master Liveaboards

10/512 Moo 3, Tambon Vichit, Muang Phuket 83000, Thailand

Open Monday - Friday 08:30 - 18:30 and Saturday 09:00 - 17:00 ICT (UTC+7)

Web: www.masterliveaboards.com

Email: dive@masterliveaboards.com

Thailand Office: +66 (0) 76 367 444 UK number: +44 (0) 208 099 2230 USA (Toll Free): +1 866 258 6398 WhatsApp: +66 (0) 62 668 7136

Indonesia Contacts

Worldwide Dive and Sail Indonesia Jl. Pelita Raya Blok A-22 No. 2 Makassar 90222 South Sulawesi, Indonesia

Tel: +62 411 409 1484 (Office)

24 hr local EMERGENCY numbers:

Mobile: +62 812 8233 8741 (Apri) Mobile: +62 812 7395 0709 (Guislain)

Master Liveaboards 24hr emergency number (calls only):

Please, only use the Master Liveaboards 24 hr emergency number if you are unable to get a response from the local numbers listed above. Please *do not SMS this number*.

Mobile: +44 7862 126398



What to Bring

Our blog, Packing for a Scuba Diving Liveaboard provides useful tips on what to pack.

The following is a check list of items that you should ensure you bring with you for your trip aboard a Master Liveaboards vessel.

Passport	
6 month validity & at least 2 empty pages for visa stickers and stamps	
Travel Documents	
Flight tickets - International & Domestic; hotel booking; excursions	
Cash & Credit Card for emergencies	
Recommended amount (additional to park & port fees): 250 - 500 USD	
Diving Certification & Logbook	
Including Nitrox Card if certified & intending to use Nitrox	
Travel and Diving Insurance Documents	
To include emergency medical evacuation	
Essential Diving Items	
Dive computer with full battery	
Toiletries & Medications	
Including insect repellent and Reef-safe sunscreen Inform booking team of medical conditions	
Essential Clothing Items	
Swimwear, hat and lightweight jacket	
Guests are strongly advised to carry essential items in hand luggage in case of lost or delayed	



luggage through International or Domestic Flights.