

# Palau Islands, Micronesia

# Trip Information

- Arrival airport: Roman Tmetuchl International Airport, Palau (ROR)
- Departure airport: Roman Tmetuchl International Airport, Palau (ROR)

## Flights and Transfers

The liveaboard price includes transfer between Koror Airport (depending on flight arrival/departure time) or local hotels and Sam's Tours on embarkation and disembarkation day only.

If you are staying at a hotel in Koror before or after your liveaboard itinerary, your hotel price will usually include airport transfers although you will need to confirm your departure transfer times on check-in.

If you will not be staying for any additional nights after your liveaboard holiday, and have an evening or night flight, there are a limited number of resorts that offer day passes (without room use). Day passes can be purchased directly at the resort only and allow you to relax and use the facilities before transferring to the airport in time for your flight check-in. Palau Siren will provide a transfer from the vessel to the resort upon disembarkation at 10:00(am) but arrangements for transfer from the resort to the airport will be the guests' responsibility.

#### Advice on International Flights

Even though Palau seems pretty remote, there are multiple international flight routes to Koror, Roman Tmetuchl International Airport. However, the majority of flights arrive and depart in the very early hours of the morning or late evening after Palau Siren's embarkation and disembarkation times. With this in mind, ideally, you should plan to arrive one day before your liveaboard departure so that you can start your diving holiday well-rested.

Guests arriving on early morning flights on the embarkation date will need to book a hotel for the night of the day before and will then be picked up from the hotel in the afternoon for transfer to Sam's Tours and Palau Siren embarkation at 17:30.

United Airlines operates direct flights from Guam to Koror 6 times a week and also serves Palau from Manila twice a week.

China Airlines operates direct flights from Taipei and, in normal circumstances, Korean Air operates scheduled flights from Incheon, South Korea.

#### Transit via Guam

As Guam is a U.S. Island Territory all passengers, including transit passengers, are subject to US immigration checks. If you are a non-US citizen you will need to apply for an ESTA under the US Visa Waiver Program or acquire a US visa to be able to transit via Guam. Citizens of 37 countries, including the UK, most European nations, Australia, New Zealand and Japan are eligible for an ESTA under the visa waiver program and should apply online at least 72 hours before travel.

Please refer to the US Department of Homeland Security's ESTA information page for further details and application: esta.cbp.dhs.gov/

#### Visa and Passports

Passport holders of most Western countries are granted a 30 day tourist visa on arrival in Koror at no extra charge. United States citizens are granted a 1 year visa upon arrival.

All visitors are required to present a valid passport and a return/onward airline ticket to travel to Palau. Please make sure your passport is valid for at least 6 months from the date of entry into Palau.

Visa and passport regulations can change at short notice; therefore, we advise that guests check with their nearest Palauan embassy or consulate for any updates or changes to visa procedures and application times.

#### **Entry Requirements**

All travellers are required to present a completed Palau Entry Form upon arrival. The form can be accessed and filled in online 72 hours or less before arrival here: <a href="https://palautravel.pw/">https://palautravel.pw/</a>

Once the form has been completed online, an email confirmation will be sent with a copy of the completed form and a unique QR code. Each traveller must present a copy of their completed Palau Entry Form or Unique QR Code upon arrival at the Palau International Airport.

All visitors will receive a <u>Palau Pledge</u> stamp in their passports which they are required to sign as a pledge to act in an ecologically and culturally responsible way during their time in the country.

#### Insurance

Insurance which covers scuba diving is mandatory aboard all of our vessels. All guests are also required to carry full travel and cancellation insurance, in accordance with our Terms and Conditions. We cannot be held liable for delays occurring during the cruise, nor any delays or cancellations of flights, accommodations or tours and transfers that we organise on your behalf.

Your insurance must cover all of your scuba diving and snorkelling activities, including the costs for recompression chamber treatment and emergency air evacuation. We therefore strongly recommend purchasing diving-specific insurance to cover any diving-related eventuality.



Master Liveaboards act as a referrer for DiveAssure who offer dive and travel insurance policies, including short-term and multiple-trip policies. Their comprehensive 'Dive & Travel Plus' plan has been specifically developed for diving liveaboard holidays and covers expenses in the event of missing your liveaboard departure due to flight delays or missed connections, and also provides cover for lost diving days if for any reason the boat is required to abort the cruise; for instance, due to a guest injury, mechanical breakdown of the ship, air supply failure, inclement weather conditions, etc.

Please consult our webpage for details and a direct link to DiveAssure's booking portal: www.masterliveaboards.com/insurance.

#### Destination Information

#### Time Zone

The local time in the Republic of Palau is UTC +9 hours.

#### **Money Matters**

The official currency of the Republic of Palau is the US Dollar. The majority of established hotels, shops and restaurants accept Visa and Mastercard credit cards or traveller's cheques. Occasionally, smaller family-run businesses will only accept cash.

There are several U.S. operated banks and plenty of ATMs in Palau, making cash readily accessible. However, the exchange rate used in banks and ATMs is not very favourable, so we advise obtaining USD cash before arrival in Palau.

#### E-cigarettes and vapes

With effect from 29th May 2023 the importation, possession, use and sale of all e-cigarette and vaping products in Palau is prohibited by law. Individuals who are caught violating the ban will be fined \$1,000.

#### Sunscreens

On 1st January 2020, the Republic of Palau introduced a complete ban on sunscreens which contain ingredients that are known to be environmentally toxic such as:

- Oxybenzone (benzophenone-3)
- Octinoxate (octyl methoxycinnamate)
- Octocrylene
- 4-methyl-benzylidene camphor
- Triclosan
- Methylparaben
- Ethylparaben
- Butylparaben
- Benzyl paraben
- Phenoxyethanol



This means that it is illegal to bring products containing these ingredients into the Republic of Palau and illegal for local businesses to sell them. Any prohibited reef-toxic sunscreen will be confiscated upon entry into the Republic of Palau.

The official Palauan Government's Sunscreen Regulations and a complete list of prohibited ingredients can be downloaded here: <u>REGULATIONS PROHIBITING REEF-TOXIC SUNSCREENS</u>

Please ensure that any sunscreens you bring with you are reef-safe and compliant with these regulations. i.e. contain only mineral-based active ingredients such as non-nano zinc oxide and titanium oxide.

"<u>Pura Vida Palau</u> - Reef Safe Sunscreen" is produced locally and uses plastic-free packaging. By buying this product, you will not only help to protect the reef but also support a local company with a good cause. Stream2Sea also supports the Palau Pledge with their plant-based, reef-safe <u>Palau Pledge SPF30 sunscreen</u>

We also suggest long-sleeve rash guards / full-length skinsuits, hats, sunglasses, lightweight protective clothing (e.g. long-sleeved tops, full-length dresses, skirts, trousers) and utilising shade as easy and environmentally friendly ways to further protect yourself from sun damage.

#### Climate and Weather

Palau is 7 degrees north of the equator and enjoys a warm tropical climate all year round with temperatures averaging around 27°C (82°F). As a tropical island nation, Palau is subject to rainfall throughout the year but more frequently between July and October. However, diving is excellent year-round with the high season considered to be November through May.

#### Health

Healthcare facilities are readily available in Palau but are not free. The Belau National Hospital is a professionally staffed hospital with an experienced barotrauma team. It is located in the capital city of Koror, along with several other private health clinics.

Visitors arriving from countries affected by cholera or yellow fever are required to show proof of immunisation upon arrival.

We recommend you consult your doctor, health care professional or travel clinic at least 4 weeks before departure for up-to-date medical travel advice and vaccination requirements.

When on land, we recommend guests take normal precautions with food and be sure to drink bottled water only to prevent any stomach upsets. Please also be sure to use insect repellent and cover exposed skin to reduce the risk of insect-borne diseases.

#### Language and Religion

Palauan and English are the official languages of the Republic of Palau and both are widely spoken. Tagalog (Filipino), Japanese and Mandarin are also quite common.

The population is predominantly Christian – with 70% following either the Roman Catholic or Protestant faiths. Modekngei is a mix of Christianity and ancient Palauan customs practised by around 10% of the population. Islam and Judaism are also found in Palau.



#### Communications

Mobile phone coverage in Palau is with PNCC (Palau National Communications Company) which may not be compatible with the majority of international mobile network providers. While some phone carriers say they are compatible with Palau, in reality, many are not.

Data only visitor SIM cards can be purchased from the PNCC Offices in Koror, which are open 08:00-16:00 (8 a.m. - 4 p.m.), Monday - Friday only. Further information can be found on the PNCC website, here: <a href="https://www.pnccpalau.com/visitors">https://www.pnccpalau.com/visitors</a>

Internet access is available in most major towns and at resorts/ restaurants.

#### **Drones**

Drones can be used around the Palau Islands, as long as they have been registered and a permit obtained in advance from the Palau National Aviation Authority. The permit is free of charge and the application process takes 2 - 3 days.

Applications can be submitted by email to the PNAA (pnaa@palaunet.com), or online via the Palau Visitors Authority website: <a href="https://palau.travel/drone-registration/">https://palau.travel/drone-registration/</a>

#### **Fishing**

Although fishing is allowed in some parts of Palau, there are strict regulations controlling where, and who may do so. Operators are required to have a fishing licence and a fishing permit is required for each person.

As a scuba diving liveaboard vessel, Palau Siren is licensed to conduct diving and snorkelling activities only. Therefore, fishing is NOT permitted on Palau Siren or from the dive tenders.

## **Diving Information**

To comply with local regulations, all divers are required to dive with a guide at all times in Palau.

Some of the diving in Palau is not suitable for inexperienced divers due to depths and strong currents. Your cruise director will be able to advise you whilst on board and may recommend that guests with insufficient training or experience sit out certain dives.

The diving itinerary focuses on the UNESCO World Heritage Site of the Rock Islands Southern Lagoon Complex and a day at Peleliu Island in the south. The Rock Islands have narrow channels and current flows that change with the tides making their navigation more ideally suited to skiffs.

Because of the Southern Lagoon's UNESCO status, Palau Siren and the rest of the liveaboard community in Palau are mandated to use specific mooring areas and/or anchorage points scattered throughout the area. This means the boat will remain at anchor for much of the time throughout the itinerary.

Palau Siren has two fibreglass "skiff" tenders which are used to transfer guests to and from the dive sites during each cruise. Entry is by giant stride from the side of the skiff although backward-roll or seated entry is also possible, if preferred. Exit from the water at the end of a



dive is via a ladder onto the skiffs. Our dive tender drivers are happy to assist guests who need help with their equipment and exiting the water.

If you have any questions or concerns regarding the diving conditions please contact our reservations team directly.

#### Guests' experience level

It is recommended that guests wishing to participate in scuba diving activities aboard Palau Siren have PADI Advanced Open Water\* certification, or equivalent, with a minimum of 30 logged dives and experience diving in currents (minimum 50 logged dives for spawning itineraries).

\*We are unable to offer Advanced Open Water certification on Palau Siren. Divers with Open Water certification, or equivalent, will be limited to a maximum dive depth of 18 metres which may exclude them from full participation in some dives, unless they have additional deep diving training.

Open Water Divers can complete a PADI Deep Adventure Dive on board (charges apply) which allows diving to a maximum depth of 30 metres and can be credited towards Advanced Open Water certification elsewhere.

You will need to provide copies of your certification card(s) as part of your pre-embarkation <u>API</u>, and may also be asked to show them, and a record of your logged dives as proof of experience when you board.

Any divers who do not fulfil the recommended minimum requirements, or who the crew feel have insufficient experience in certain conditions, may be denied participation in some or all dives during the liveaboard.

#### Fit to Dive

All divers are responsible for ensuring that they are fit to dive, and are required to complete a medical statement before commencement of the liveaboard itinerary. Guests who have any symptoms that could be restrictive to diving will need to obtain a doctor's note clearing them to dive before embarkation, ideally before travelling. The medical statement can be found on our website at <a href="https://www.masterliveaboards.com/forms">www.masterliveaboards.com/forms</a>.

If you are unable to complete the medical statement as directed or provide a current doctor's certificate (less than a year old) clearing you to dive, you accept that you may not be able to take part in certain aspects of the holiday you have booked with us.

#### Water Temperatures and Exposure Suits

The warm tropical waters of Palau are pleasant throughout the year averaging 27°C (82°F). Most guests find that a 3mm shorty wetsuit is suitable and many dive with just a skinsuit or rash guard and shorts. For guests who tend to get cold easily, especially after repetitive dives, we recommend you bring the wetsuit you feel most comfortable in.



#### Diving Equipment

- Use of a dive computer is compulsory
- All divers are required to carry an SMB on all dives.
- Rental wetsuits on Palau Siren are 3mm shorties.
- Gloves are not permitted when diving anywhere in Palau.
- Reef hooks may be required on some dives.

Diving equipment is available to rent for an additional charge, but is subject to availability, and must be pre-booked. Weight belts and weights are provided free of charge.

Equipment rental and Nitrox costs can be viewed under 'Extras' on the Palau Siren page of our website: <a href="https://www.masterliveaboards.com/boats/palau-siren">www.masterliveaboards.com/boats/palau-siren</a>.

#### Rebreathers & Technical diving

Generally, rebreather or technical diving is only possible on dedicated technical or WWII wreck itineraries.

Booster pumps are available to ensure rebreather cylinders can be filled to 135 bar/ 2,000 psi and stage/bail-out cylinders are available to rent for an additional charge. We can also facilitate the purchase of CO<sup>2</sup> scrubber (Sofnolime) although there are additional charges for both this and oxygen. Charges are dependent on the quantity used.

Where it has been agreed that rebreather divers will be on a trip with open-circuit divers, they will be required to dive with the normal groups or pay to hire a private guide to comply with local regulations regarding diving with a guide.

Pre-booking of rebreather supplies is essential to guarantee availability. Please download, complete and return the <u>Technical & Rebreather Equipment Request Form</u> to our reservations team as early as possible to ensure that we are able to fulfil your needs.

Extended bottom times/decompression dives are not possible and dive times will be limited to a maximum of 60 minutes, unless by prior agreement, and a private guide and additional tender have been arranged (additional charges apply). However, the liveaboard itinerary and daily schedules, meal times, etc. will be based on the majority and not adjusted to accommodate extended dive times.

Rebreather / technical dive guides are subject to availability and MUST be booked and paid for in advance.

#### Cylinders

- A single 11 litre (AL80) cylinder (often referred to as 12L) is provided free of charge.
- Palau Siren also has 13 litre (AL100) cylinders (often referred to as 15L) available, on request for an additional cost, which must be pre-booked.
- All cylinders have convertible valves which are suitable for both DIN and YOKE (A Clamp) regulators.
- Side-mount cylinders: Guests need to bring their own clips and straps.



- Twin Tanks\*: Guests wishing to dive with twin, back-mounted cylinders need to bring their own backplate, bands, harness and regulators, and will be charged for the second cylinder.
- Deco/stage/bailout cylinders: should they be required, we are usually able to rent cylinders from one of the local dive shops, which the guest(s) will be charged for. Cost varies depending on availability and trip duration.

\*Palau Siren does not have manifolded twins available, and can not allow cylinder valves to be removed and replaced with a twin tank valve manifold. If required we may be able to rent them from a local dive shop if enough advance notice is provided; however, guests will need to cover the cost of doing so.

Alternatively, guests can use 2 un-manifolded 11L cylinders and will only be charged for the second cylinder.

#### **Diving Safety**

All divers are responsible for their own dive profiles and must stay within the limits of their certification. For safety, we ask all guests to always remain well within the limits of their training, experience and dive computer, follow the instructions and advice of the cruise director and guides, and make a safety stop at the end of each dive.

All divers are required to use a dive computer and carry an SMB with them on all dives.

#### Flying after Diving

Current studies indicate that you should wait at least 18 hours, and ideally 24 hours after multiple days of repetitive diving before flying. Please keep this in mind when you book your onward international flights.

#### **Diving Emergencies**

A recompression chamber is located in Koror which is able to provide emergency treatment for decompression illness in the unlikely event of a diving accident. We strongly encourage all guests to dive well within their recognised limits, and of course, purchase specific dive insurance before their trips.

As stated in our Terms & Conditions dive insurance and travel insurance are mandatory.

#### General Information

#### Advanced Passenger Information (API)

There are certain details that we require for administrative purposes before guests arrive. All guests are required to submit their information as early as possible via our secure online portal at www.masterliveaboards.com/portal.

#### Forms

It is a requirement for all guests to complete the following forms before or upon arrival: medical statement, liability releases, and standard safe diving practices statement, which can be found at www.masterliveaboards.com/forms.



To save some time, and to ensure you have no pre-existing conditions that could affect your diving, you can download the forms from the above link, fill them in, and bring them with you. By completing and signing the forms, you are confirming that you have read, understood, and agree to the conditions outlined in the forms.

If you are unable to complete the forms as instructed, you accept that you may not be able to take part in certain aspects of the holiday you have booked with us.

If rebreather diving is permitted on the trip which you have booked, and you intend to participate in rebreather diving during your cruise, please also complete the <u>Technical Diving Liability Release</u>, and email it along with your <u>Technical equipment request form</u> to dive@masterliveaboards.com no later than 3 weeks before departure.

#### Life on Board

The main features of the vessel can be viewed on the Palau Siren page of Master Liveaboards' website: <a href="https://www.masterliveaboards.com/boats/palau-siren">www.masterliveaboards.com/boats/palau-siren</a>.

Safety and dive briefings on board Palau Siren will be provided in English. If you or any of your companions do not speak or fully understand English please let us know well in advance of your arrival.

#### Accessibility

Due to the layout of the boat, Palau Siren may provide challenges, or be unsuitable for guests with limited mobility. Please contact us for further details if you have any concerns.

#### Accommodation

All cabins on Palau Siren are double occupancy with a choice of twin or double bed cabins. Single occupancy may be available on request and is subject to a supplemental charge.

#### **Cabin Facilities**

All cabins have individually controllable air-conditioning and private en-suite bathrooms with centrally heated hot water. Other facilities include towels, bathrobes and a lockable safety box.

#### Electricity

Both 220V and 110V universal sockets are available onboard and there are USB power outlets in common areas. Nevertheless, we do advise guests to bring their own adapters if in doubt of compatibility.

#### Food and Drink

Meals are provided on a full board basis including a light breakfast, full breakfast, lunch, dinner and snacks with unlimited drinking water, tea, coffee, fruit juices and soft drinks. We offer a choice of International and locally inspired cuisine and can cater to most special dietary requirements with advance notice.



Local beer (lager), wine, and spirits are available from our cocktail bar for an additional fee.

Should you have any specific dietary needs, allergies, or special requests, please advise your sales consultant at the time of confirming your liveaboard trip to ensure we are able to make provisions for your needs.

**Please note:** It can be very difficult to find low-fat and some other special dietary items that are common elsewhere. While we always do our best to accommodate dietary requests, our ability to do so is somewhat dependent on what local suppliers have available in store; please consider bringing some of your own foods if the lack thereof may constitute a health risk or seriously compromise your enjoyment of your holiday.

#### Clothing and Footwear

For your time on board Palau Siren, we recommend casual, lightweight and comfortable clothes; A sweater is advised for the cooler nights, particularly after multiple dives. We ask guests to respect the wishes of others by donning clothing for meal times.

Palau Siren is equipped with laundry facilities and our housekeeper is more than happy to launder your clothes during the trip for a small charge.

Most guests prefer to walk barefoot on board our vessel although island visits may require sturdy sandals or cross-trainers.

#### **Staying Connected**

While local SIM coverage and international roaming (if supported by your network provider) make 3G internet available in most areas (around 90%) of the Rock Islands, please be aware that signal strength may be weak, or non-existent in some areas.

Wi-Fi internet access is available on board Palau Siren (charges apply) although we can not guarantee internet connectivity will be available at all times. The Wi-Fi routers are SIM based and therefore internet access is dependent on mobile signal availability and strength at any given time. However, there is usually around 85-95% signal in all of the areas where the vessel moors and there are 2 signal boosters installed on board.

#### Underwater Photography and Videography

Palau Siren offers specialised features for photographers and videographers which include:

- Indoor and outdoor workstations for the preparation and maintenance of cameras
- Individual storage drawers for cameras and peripheral items
- Large rinsing tanks with frequently changed fresh water.

Our crew are thoroughly trained in the handling of delicate camera equipment and will provide assistance when entering and exiting the water if needed.

#### Smoking

Smoking on board is permitted in designated outdoor areas only.

PLEASE NOTE: The possession and use of e-cigarettes and vapes is illegal in Palau.



#### **Fishing**

Fishing is NOT permitted on Palau Siren.

As a scuba diving liveaboard vessel, Palau Siren is licensed by the local authorities to cruise and conduct diving and snorkelling activities only. Therefore, we can not allow guests to fish while on board the main vessel, or from one of the skiffs even if they have a permit.

#### Environmental considerations

Although there are recycling programs and facilities in place in Palau, they are limited. In addition to respecting the <u>Palau Pledge</u>, we ask our guests to consider the following to help with our mission to reduce our environmental impact.

#### Batteries

While some batteries may be available to purchase on board, please bring extras if your personal dive equipment may require a unique size, or need a lot of replacement batteries during your trip. We kindly request that you take spent batteries home so that they can be recycled or disposed of properly. Alternatively, consider using rechargeable batteries as there are plenty of sockets to plug in a charger on board.

#### Water Bottles

We are dedicated to becoming single-use plastic-free across all of our fleets. Plastic straws and stirrers have been banned on all of our boats and we do not provide single-use plastic bottles on board.

If you own a sports bottle, we simply ask that you bring it with you, or you can purchase one on board. If you don't have one and you don't want to purchase one, we have plenty of cups on board that you can use to ensure you remain well hydrated.

#### Plastic bags and wrappers

We do not provide plastic bags for purchases made on board, although reusable canvas bags are available for sale. Please help us minimise plastic waste by removing plastic wrappers and packaging from items before travelling. If you bring plastic bags with you, please reuse them, and take them home.

#### **Toiletries**

We kindly ask that guests consider the type of products they are bringing with them and, where possible, to bring only environmentally friendly toiletries for use on board, and to take partially or unused products home with them.

#### Sunscreens

Please be reminded that *sunscreens that contain reef-toxic ingredients are illegal in Palau and any such products will be confiscated.* Please ensure that any sun-protection products you bring with you are <u>reef-safe</u> and do not contain any banned ingredients. Further information about Palau's ban on conventional sunscreens and the environmental impact of the prohibited ingredients can be reviewed on the International Coral Reef Initiative website: <u>icriforum.org</u>.



## Payments on Board

#### Marine. Park and Port Fees

Marine, park and port fees are dependent on the duration of your trip; please refer to your itinerary details for further information. The applicable amount will be added to your invoice to be paid on board Palau Siren before disembarkation.

**PLEASE NOTE:** Koror State and Peleliu State **permits** which are covered by the marine, park and port fees for each itinerary **are valid for 10 days** only.

If you will be doing any activities in Palau before or after your liveaboard which require a state permit, and the total number of days including your time on Palau Siren exceeds 10 days, you may need to pay for additional permits.

If you are doing back-to-back trips you may need to pay the full fees on both trips.

**IMPORTANT:** Guests joining a 7 night itinerary MUST inform us 2 days before embarkation if they already have a permit that will cover the duration of their time on board, otherwise they will be charged for an additional permit.

#### **Optional Extras**

Palau Siren offers a range of services and optional extras to make your stay on board even more enjoyable. We offer some land excursions and use of kayaks throughout your cruise free of charge. Full details of onboard extras and costs can be found on the Palau Siren page of our website: www.masterliveaboards.com/palau-siren.

All prices on board are quoted in USD; however, we are happy to accept cash payment in GBP, EUR and AUD as well although a cash handling fee will be levied on non-USD payments.

We also accept payment by credit card (Mastercard or Visa) for which there is a 3% surcharge.

As banking facilities in Koror are limited, guests are advised to bring between 300-400 USD additional to marine park & port fees, for any incidentals, optional extras and crew gratuities.

**Effective from 1st Jan 2023:** With the exception of marine, park and port fees, all payments on board for items such as equipment rental, nitrox, courses and other extras are subject to 10% GST (Goods and Services Tax) which will be added to your bill as a separate charge.

#### **Tipping**

We believe that tipping is a matter of personal choice. Should you feel that your crew has made your holiday extra special, they would certainly appreciate a tip. Please note that we are **only able to accept tips in cash**. For this purpose, you can use the envelope provided by the cruise director. He/she will ensure the tips are divided equally amongst all crew members, including the captain and dive guides.



## Safety on Board

#### **Emergency Management & Equipment**

All Palau Siren crew members have been extensively trained in emergency management procedures. A thorough boat safety briefing will be provided by your cruise director at the start of your trip, during which all guests will be requested to participate in a life jacket drill. Further practice scenarios may be performed during your cruise to assist our crew in keeping their skills sharp. Each yacht is equipped with modern safety features such as automated life rafts, EPIRB, satellite communication and emergency pumps.

#### First Aid

Palau Siren is equipped with a fully stocked medical first aid kit for treating minor injuries and ailments, as well as for assisting trained medical professionals in remote locations. Each yacht has a full complement of medical-grade oxygen which can be administered to divers through DAN kits or unit-specific attachments.

You will also find on board an Automated External Defibrillator (AED), which has been proven to greatly increase the survival rate in the eventuality of cardiac fibrillation. Our dive teams are all qualified emergency responders. Should you feel unwell at any point during your cruise, please seek the advice of your cruise director who will be able to assist you.

## Extending your holiday

Extending your stay in Palau can be made exceptionally easy when you book with Master Liveaboards. We can offer hotels, excursions and tour packages, which can be arranged for before and/or after your liveaboard.

#### Optional, Additional Palau Package

Upon arrival in Koror, you will be met by a hotel or Sam's Tours Palau representative and transferred to the hotel of your choice\*. Spend 1-5 nights at the resort before transferring to Sam's Tours Dive Centre on the day of your Palau Siren departure. You can also take advantage of one of the many example excursions we have to offer.

#### Our package includes:

- Up to 5 nights of accommodation at a hotel of your choice
- Transfers within Koror
- One of several additional land or boat-based excursions.

\*An overview of suggested hotels in Koror can be found under the Palau section of the downloads page on our website: <a href="https://masterliveaboards.com/downloads/">https://masterliveaboards.com/downloads/</a>.

For further information and package price details, please contact our reservations team.

#### **FAQs**

If there are any questions that have not been answered, please visit our website at <a href="https://www.masterliveaboards.com">www.masterliveaboards.com</a> or email us at <a href="mailto:dive@masterliveaboards.com">dive@masterliveaboards.com</a>



### Contact Information

#### Thailand Office - Master Liveaboards

10/512 Moo 3, Tambon Vichit, Muang Phuket 83000, Thailand

Open Monday - Friday 08:30 - 18:30 and Saturday 09:00 - 17:00 ICT (UTC+7)

Thailand Office: +66 (0) 76 367 444 UK number: +44 (0) 208 099 2230 USA (Toll Free): +1 866 258 6398 WhatsApp: +66 (0) 62 668 7136

Web: www.masterliveaboards.com

Email: dive@masterliveaboards.com

## Palau Contacts

#### Palau Siren Operations Manager:

Tel (landline): +680 488 1190 - emergency contact (Mon-Fri, 9am-5pm local time)

Tel (mobile): +680 775 1174 (Anne)
Tel (mobile): +680 775 1178 (Nori)

#### Master Liveaboards 24hr emergency only:

In the event of an emergency, if you are unable to get a response from the numbers listed above, please call: +44 7862 126398



## What to Bring

Our blog, <u>Packing for a Scuba Diving Liveaboard</u> provides useful tips on what to pack. The following is a checklist of essential items that you should ensure you bring with you for your liveaboard diving holiday. A complete packing checklist can be downloaded <u>here</u>

Passport	
6 month validity & at least 2 empty pages for visa stickers and stamps	
Travel Documents	
Flight tickets - International & Domestic; hotel booking; excursions	
Cash & Credit Card for emergencies	
Recommended amount (additional to park & port fees): 250 - 500 USD Airport Departure Tax in local currency	
Diving Certification & Logbook	
Including Nitrox Card if certified & intending to use Nitrox	
Travel and Diving Insurance Documents	
To include emergency medical evacuation	
Essential Diving Items	
Dive computer with full battery	
Toiletries & Medications	
Including <i>Reef-safe sunscreen</i> & insect repellent Inform booking team of medical conditions	
Essential Clothing Items	
Swimwear, hat and lightweight jacket	
Guests are strongly advised to carry essential items in hand luggage in case of lost or delayed luggage through International or Domestic Flights.	

